



harpers
health & fitness

Free Swim frequently asked questions

Who can access free swimming?

Anyone aged 60 and over. Anyone aged 16 or under (subject to normal under 8s admission policy for younger age groups) and if agreed with the local authority.

When does it start?

The government's free swimming scheme will commence from April 1, 2009 until March 31, 2011.

What happens at the end of the scheme?

A decision will be made by central government as to whether the scheme will be continued beyond this date around December 2010. If the scheme is not to be continued then you will be required to pay for your swim in the normal way from April 1, 2011. You will receive notification of the outcome of the decision via email or post prior to this date.

When can I swim?

During any public swim session - please note that public swim sessions vary from pool to pool and you are advised to check beforehand. In most cases they are coded as white sessions on the pool timetable, anything in blue in not part of the scheme.

How do I register?

To take up the free swim offer you need to complete a registration form which is available from any of the participating centre's or from your school or council offices in some cases you may be able to download a form from either the councils web site or www.harpersfitness.co.uk. You must be able to prove your age and this can be done by any one of the following methods.

Birth certificate, driving license, bus pass, and passport or if you are 16 or under then your parent or the person nominated to care for you can register you. We may in some cases need to ask your head teacher for confirmation of your age.

Tip: Please try and complete the application form beforehand and avoid busy times, so that we can process your card as quickly as possible.

What happens when I register?

The Centre will register your details on their system and a membership card will be given to you. If you already have a membership card you will be registered on the scheme and your card will be updated-you will not need to receive a new card.



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Can I use any swimming pool once I have registered?

You will be able to use any pool if your chosen facility is in a group owed by the same local authority and operated by Leisure Connection.

You will need to register again should you wish to use another facility from another district or where managed by another company and only if that particular facility is offering the free swim scheme.

What happens if I lose my card?

You will need to have it replaced as you must produce it each time you intend to swim. The usual cost for a replacement is £5.00.

Do I need any money?

Yes money is still needed for your locker; please check how much you will need, usually 20p or 50p.