

# Leisure card, helping the whole community



# How your Leisure Card works

## What is a Leisure Card?

The Leisure Card entitles residents to a discount of at least 10% on the cost of sporting and fitness activities at any of the five leisure centres provided by St Albans City & District Council.

Residents will also qualify for a 50% discount on standby tickets available from one hour before the show at venues such as The Alban Arena and Harpenden Public Halls, subject to availability.

## Who can apply?

The Leisure Card is available to everyone living in St Albans City & District.

## What are the benefits for residents?

- 10% discount on all adult non resident pay and play activities.
- 10% discount on all membership packages.
- Children and young people aged 18 and under receive a 50% discount on the adult resident pay and play activities.
- 50% discount on the adult pay and play activities for residents in receipt of:
  - Income support
  - Housing and council tax benefits
  - Job seekers allowance
  - Working families tax credit
  - Incapacity benefit
  - Pension credit (guaranteed element) 60yrs+
  - Full time students over 18
  - Employment Support Allowance

## Applications from Elite Sports People

To qualify for FREE access to pay and play activities, resident elite sports people need to contact St Albans Arts, Sports and Health Development Team for a Pursuit of Excellence application form (01727 827667). Applicants will be expected to supply references confirming their sporting standard and proof of residency.

Elite sports people receive free access to pay and play activities including access to their individual sport, health and fitness, swimming and group exercise. To qualify, juniors need to have been selected for a county squad or above, adults for a national squad.

## Exercise Referral Scheme

The exercise referral scheme is designed to support residents with health conditions where physical activity can aid recovery or improve quality of life. Applicants need to contact St Albans Arts, Sports and Health Development Team for an application form (01727 827667) and information on discounts available for this scheme. Applicants will be expected to supply a referral letter from a health professional as well as proof of residency.

Carers go free on the production of the appropriate documentation.

## Carers Assistance Scheme

Carers are entitled to free entry whilst accompanying their charge. Applications should be made in advance with the appropriate documentation and proofs of identity.

**Remember to bring your identification as Leisure Cards cannot be issued without it.**





## How do I apply?

Fill in the application form on this leaflet and hand it in at any Leisure Centre with proof of identity. You will then be issued with your card. Your photo will also be taken to ensure that cards are used only by the cardholder.

Residents need to renew their card annually free of charge by completing a new application.

What happens if my card is lost or stolen? One replacement card will be issued free of charge. Subsequent replacements will cost £5.00.

## What proof of identity do I need?

### To apply for:

10% residents' discount on pay and play, and membership packages.

### ID required:

Two proofs of identity (one must include current address) ie council tax bill, driving licence.

---

50% children and young people's discount (18 and under) Or free swimming for under-fives.

Birth certificate plus parental proof of address.

---

50% concessionary discount for residents in receipt of:

- Income support
- Housing and council tax benefits
- Job seekers allowance
- Working families tax credit
- Incapacity benefit
- Pension credit (guaranteed element) 60yrs+
- Full time students over 18
- Employment Support Allowance

Two proofs of identity (one must include current address) ie council tax bill, driving licence, plus:

- Letter from Benefit Agency (D.W.P)
  - Letter from Local Authority (SADC)
  - Letter from Benefit Agency (D.W.P)
  - Entitlement letter from Tax Credit Office/Inland Revenue
  - Letter from Benefit Agency (D.W.P)
  - Letter from Pension Service
  - NUS card
  - Letter from Local Authority (SADC)/ Inland Revenue
-

## Leisure Card Membership Application Form

Surname: \_\_\_\_\_ Mr/Mrs/Ms/Miss (delete where appropriate)  
First name: \_\_\_\_\_ Date of birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Male  Female   
E-mail address: \_\_\_\_\_ Existing centre user  New centre user   
Address: \_\_\_\_\_  
\_\_\_\_\_  
Postcode: \_\_\_\_\_  
Telephone number: \_\_\_\_\_ Work/mobile number: \_\_\_\_\_

In order to ensure that we continually improve our service to you, please complete the following:

Are you a disabled person? Yes  No

Which ethnic group do you consider you belong to?

White  British  White  Irish

White - Traveller of Irish Heritage

White - Gypsy/Roma

White - Any other background

(please state) \_\_\_\_\_

Mixed - White & Black Caribbean

Mixed - White & Black African

Mixed - White & Asian

Mixed - Any other mixed background

(please state) \_\_\_\_\_

Asian or British - Indian

Asian or British - Pakistani

Asian or British - Bangladeshi

Any other Asian or Asian British background

(please state) \_\_\_\_\_

Black or Black British - Caribbean

Black or Black British - African

Any other Black or Black British background

(please state) \_\_\_\_\_

Chinese

Other: \_\_\_\_\_

## Membership Conditions

Please note Membership cards MUST be shown on every visit at reception.

**I AGREE TO THE LEISURE CARD TERMS AND CONDITIONS ON THE BACK PAGE AND I AGREE TO ABIDE BY YOUR RULES, REGULATIONS AND CONDITIONS OF ST ALBANS CITY & DISTRICT COUNCIL AND LEISURE CONNECTION**

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Leisure Connection Ltd and St Albans City & District Council may, from time to time, use your personal information to keep you updated by post, telephone or email about other Leisure Connection services that we believe may be of interest to you. If you wish to not receive such information please tick here:

## For Official Use Only

Membership number: \_\_\_\_\_ Expiry date: \_\_\_\_\_

Paid: £ \_\_\_\_\_ CA/CQ/CARD \_\_\_\_\_ Staff initial: \_\_\_\_\_

Receipt number: \_\_\_\_\_

## How to find us...

### Where can I use the Leisure Card?

The new Leisure Card can be used at the following council facilities.

**Harpenden Sports Centre**  
Leyton Road, Rothamsted Park,  
Harpenden, Herts AL5 2HU

**01582 767722**

[harpenden.sports.centre@harpersfitness.co.uk](mailto:harpenden.sports.centre@harpersfitness.co.uk)

**Harpenden  
Swimming Pool**

**01582 460683**

[harpendenpool@harpersfitness.co.uk](mailto:harpendenpool@harpersfitness.co.uk)

**Harpenden Public Halls**  
Southdown Road,  
Harpenden, Herts, AL5 1PD

**01582 762880**

[harpenden.public.halls@leisureconnection.co.uk](mailto:harpenden.public.halls@leisureconnection.co.uk)

**Batchwood  
Golf & Tennis Centre**  
Batchwood Drive,  
St Albans, Herts AL3 5XA

**01727 844250**

[batchwood@harpersfitness.co.uk](mailto:batchwood@harpersfitness.co.uk)

**Alban Arena**  
Civic Centre, St Albans,  
Herts AL1 3LD

**01727 844488**

[alban.arena@leisureconnection.co.uk](mailto:alban.arena@leisureconnection.co.uk)

**London Colney  
Adventure World**  
Perham Way, London  
Colney, Herts AL2 1LB

**01727 822447**

[london.colney@harpersfitness.co.uk](mailto:london.colney@harpersfitness.co.uk)

**Westminster Lodge  
Leisure Centre**  
Holywell Hill, St Albans,  
Herts AL1 2DL

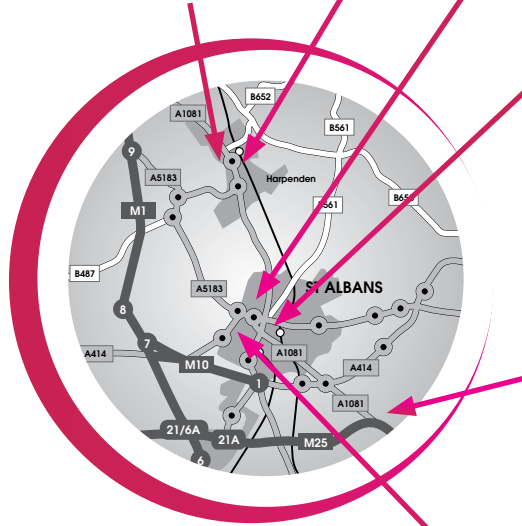
**01727 846031**

[westminster.lodge@harpersfitness.co.uk](mailto:westminster.lodge@harpersfitness.co.uk)

**Abbey View Golf Course  
and Outdoor Facility**

**01727 868227**

[abbey.view@harpersfitness.co.uk](mailto:abbey.view@harpersfitness.co.uk)



# Leisure Card Terms and Conditions

1. The Leisure Card is at all times the property of St Albans City & District Council and Leisure Connection Ltd and must be surrendered on demand.
2. The Leisure Card is not transferable and must be used only by the person for whom it was issued. If transferred it will be forfeited.
3. All changes to personal details must be disclosed to Leisure Connection Ltd.
4. Leisure Connection Ltd reserves the right to refuse to issue or renew the Leisure Card.
5. The Leisure Card must be available for inspection at any time. If it cannot be produced or is in any way not valid the full price for the activity must be paid without right of refund. If required, customers must sign their name as proof of identity.
6. Any loss of the Leisure Card shall be reported immediately to Leisure Connection Ltd.
7. Any breach of these conditions will render the Leisure Cardholder liable to forfeiture.
8. Completion and signature of the Leisure Card application form will be held to constitute acceptance of these conditions including the requirement for a photograph.
9. Concessions may not apply in the following circumstances:
  - i) Group bookings or room hire
  - ii) Sports Pitches
  - iii) Other items as specified in the published price lists
10. Facilities may be withdrawn or restricted from time to time to perform essential repairs and refurbishment. Where possible two weeks notice will be given. Other facilities in the City and District may provide the same or similar facilities.
11. Sessions may be limited over Christmas and other holiday periods.
12. St Albans City & District Council and Leisure Connection Ltd reserves the right to withdraw the Leisure Card scheme at any time.
13. St Albans City & District Council and Leisure Connection Ltd reserves the right to alter the programme of activities at the Centres.
14. Use is subject to bookings and availability.
15. These Terms and Conditions are subject to amendments from time to time.
16. All pay and play activity discounts are calculated from the adult resident pricing policy.
17. It is the card holders responsibility to pay for any bookings that are made with their number.
18. Leisure Connection must be informed immediately if the card is lost/stolen.
19. Leisure Connection has the right to withdraw the membership at anytime.
20. Please inform Leisure Connection of any change to personal circumstances.
21. 24 hours notice must be given for the cancellation of bookings, otherwise payment will be required.

This leaflet is available in other formats and languages. Please contact your nearest centre for details.

Leisure Connection reserve the right to alter fees and services described within this leaflet. Photographs and images are for illustration purposes only.

[www.stalbans.gov.uk](http://www.stalbans.gov.uk)  
[www.leisureinstalbans.co.uk](http://www.leisureinstalbans.co.uk)